

## A VIEW of Dover Coastguard Station: The Operations Room

These instructions are intended only as a guide to help locate work based evidence. At each step the user is advised to look around, read any narrative, pickup on timelines and hotspots.

The tour is not intended as material for students directly. It is to help teachers and others familiarise themselves with part of the virtual workplace and to use in any way in developing classroom based materials.

FutureVu welcomes contributions by those who have developed their own ‘tours’ and classroom resources. Email copies to [info@futurevu.com](mailto:info@futurevu.com) and we will post contributions to the website with full acknowledgement.

### **A tour of the Operations Room.**

<b>Direction / Instruction</b>	<b>Question / Look out for...</b>
You are outside the station Rotate to face south Click on the station entrance and enter reception. Rotate to face south Click close to the wall sign ‘Operations’ Facing west Click on the timeline to enter the server room....  Rotate to face west Click on the door to exit the server room and go back outside to the corridor. Rotate to face west Move ahead (west) through the door and up one flight towards the Operations Room. Rotate to face south east Click on the door to enter the Operations room.	Explore the hot spots in this area for technical information.
Look around...  Rotate to face almost west...  Rotate to face almost south west Move forward (south west) into the Operations room on the west side...	...Checkout the timeline for previous views of the operations area.  ... Despite all the technology some paper based exercises are still required.

<p>Click on the 'sea' for more information about the incident occurring.</p> <p>Rotate to face east Look at the 3 screen work station...</p> <p>Rotate to face north east Look at the two screens... Use the timeline to see some older 'radar screens'</p> <p>Rotate to face north Look at the 3 screen work station... Use the timeline to access an interview with Frank, a watch manager.</p> <p>Rotate to face east Move ahead (east) to move to the east side of the operations room. Look around...</p> <p>Rotate to face north west...</p> <p>Rotate right to face almost north...</p> <p>Click on the large screen to get a sample page from the MCA website.</p> <p>Rotate to face north Move forward (north) to the north west side of the operations room. ...</p>	<p>Checkout the timeline to ask Frank some questions about an incident and to see images of the coastguard at work at sea.</p> <p>... Click on each screen to find out more Listen to the radio communications through the left hand screen.</p> <p>... Click on each screen to find out more</p> <p>... Click on each screen to find out more</p> <p>... Checkout the timelines including the one facing west leading to an interview with Claire watch assistant.</p> <p>...Checkout the timeline and the hot spot on the officer's screen.</p> <p>...Use the timeline to access evidence shown to us by Sarah, including detailed descriptions of how the systems are used.</p>
<p>Look around Facing north east...</p> <p>Rotate further right ...</p> <p>Rotate to face north west Find the hot spots for Recording Equipment and Printers and Computers</p>	<p>... click on the desk based weather system and the timeline. ... and click on the weather display at the top of the screen.</p>

<p>Rotate to face west Move ahead (west) to the north east side of the operations room.</p> <p>Rotate right to face north east and click on the door to exit the operations room.</p> <p>Rotate to face north Move ahead (north) up the stairs to the Emergency Incident Room. Look around...</p>	<p>... checkout the timelines to find out more about training and simulating incidents.</p>
<p>End</p>	