

Start e-skills VIEW
Choose 'Gathering evidence'
Choose 'Gathering evidence 3'



Now choose the employer:

Gatwick airport



Check out the Servisair baggage handling.

Facing the right hand end of the Britannia area, use the evidence tab to go closer to a Britannia desk. Click on the 'hole' on the right hand side of the image, through which the passenger's luggage is taken away.

Interview John, the senior team leader.

1. What weight does John tell us is the limit for baggage, that he or his team can lift alone?
2. Looking at the images, can you spot items of PPE (personal protective equipment) ?
3. Why might Paul need to wear a high visibility jacket whilst loading baggage onto the aircraft?

Click the 'ge 3' (Gathering evidence 3) button to the left of the map in the bottom right hand corner and you will return to the Gathering evidence 3 list of employers.