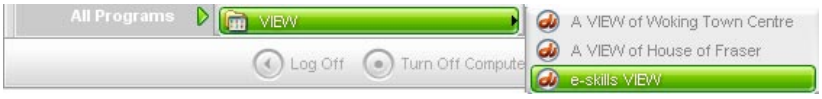
Start e-skills VIEW
Choose 'Gathering evidence'
Choose 'Gathering evidence 2'



Now choose the employer:

Gatwick airport

BAA 3

Visit BAA Gatwick's south terminal, southern end

Facing the Zone C side and using the evidence tabs, locate the interviews for;
Emma, the NVQ assessor
Lucy, a passenger service agent
Sarah, a supervisor

1. What type of training does Servisair offer its employees?
2. What benefits do staff receive from training?
3. What type of topics does Lucy's NVQ in Handling passengers cover?
4. What perks does Sarah receive as part of her job?

Click the 'ge 2' (Gathering evidence 2) button to the left of the map in the bottom right hand corner and you will return to the Gathering evidence 2 list of employers.