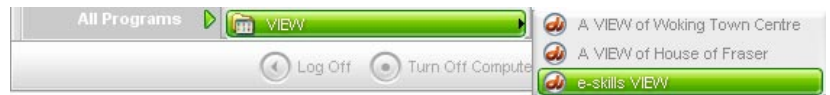


Start e-skills VIEW  
Choose 'Gathering evidence'  
Choose 'Gathering evidence 1'



Now choose the employer:

## Gatwick airport



Now visit the Gatwick: **Servisair enquiries desk**.

You arrive in the south terminal at the Servisair enquiries desk.  
Interview Darius, a Servisair employee behind the desk.

1. How many computer reservation systems did Darius need to be trained to use?

Use the evidence list to get behind the desk and listen to the ten customer enquiries.

2. Which of these enquiries do you think a Servisair employee needed a computer to help provide an answer?

Click the 'ge 1' (Gathering evidence 1) button to the left of the map in the bottom right hand corner and you will return to the Gathering evidence 1 list of employers.

