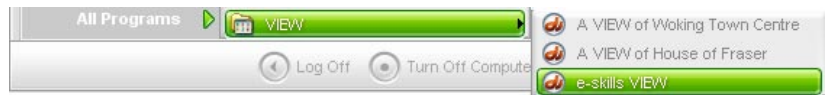


Start e-skills VIEW  
Choose 'Gathering evidence'  
Choose 'Gathering evidence 1'



Now choose the employer:

## Gatwick airport



Now visit the Gatwick: **Servisair Operations room**.

You arrive in the south terminal Servisair Operations room.  
Interview Alex, who works here. She will tell you more about the information systems they use.

1. What forms of electronic communication appear on Alex's desk?
2. What type of information does the FIND database store about each aircraft?
3. Why are codes used to represent information? Provide some examples.

Click the 'ge 1' (Gathering evidence 1) button to the left of the map in the bottom right hand corner and you will return to the Gathering evidence 1 list of employers.