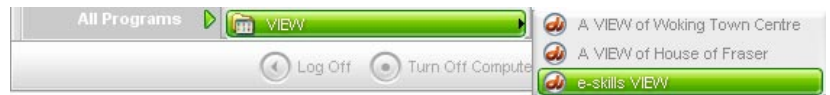


Start e-skills VIEW  
Choose 'Gathering evidence'  
Choose 'Gathering evidence 1'



Now choose the employer:

## Gatwick airport



Now visit the Gatwick: **Servisair baggage handling**.

You arrive in the south terminal, looking at the Britannia check-in desks.

Check the 'evidence' tab here for the Britannia desk.

On the image provided click the 'hole' on the right hand side where the baggage is placed.

Interview John, the senior team leader and review the image sequences.

1. How is luggage electronically tagged? What system is used?
2. What benefits does this provide the traveller and the airline?
3. Are there any benefits to the luggage handler?

Click the 'ge 1' (Gathering evidence 1) button to the left of the map in the bottom right hand corner and you will return to the Gathering evidence 1 list of employers.

