

Start e-skills VIEW
 Choose 'Gathering evidence'
 Choose 'Gathering evidence 1'



Now choose the employer:

Eli Lilly



Use the Gathering evidence 1 – links, to explore two important areas of the Eli Lilly site.

The Manor House and the laboratories

Like most organisations, Eli Lilly is supported by administration offices. In here you will find the use of IT in circumstances similar to many other businesses and organisations.

Use the link to the Manor House administration area. Check the map to see where you are placed on the Eli Lilly site.

Find the board where different departments are listed. Don't forget that the SHIFT key will let you zoom in on the board and the CTRL key, zoom out. By clicking on the each department you can interview a key person in that area. Check these areas out;

The Managing Director

You arrive in his assistant's room. Look at the Managing Director's diary and the text that goes with it. If you read the notes for Thursday, Dec 2nd you will see that the Managing Director for Eli Lilly is very confident with the use of IT to support his role.

Move into the MD's office and review the video conferencing and presentation facilities he has in there. Listen to his answer to the last question of his interview to find out more about the role of IT in supporting communication.

1. What forms of communication does the MD say has replaced the fax and the memo?

Find your way back to the reception area and board.

The IT Department

2. Where on the site does Bert think that IT is used?
3. Which communication tools does Bert think that the staff use at Lilly?
4. Does Andy think Lilly will use more IT in the future and for what?

Use the 'return' button to go back to the reception area and board.

Site Services

5. Colin lists the different forms of communication with a team across the site but what does he think is the most important issue when communicating?

Use the 'return' button to go back to the reception area and board.

Conference centre

Locate Karen, who looks after the Conference centre facilities.

6. Listening to some of the answers that Karen provides in her interview, list the type of IT equipment and resources that she has to manage and support in the Conference centre. Do these benefit Karen or the customers?

Click the 'ge 1' (Gathering evidence 1) button to the left of the map in the bottom right hand corner and you will return to the Gathering evidence 1 list of employers.